

Privacy Policy

What do we do with your information?

When you sign up for a subscription from our site we collect the personal information you give us such as your name, address and email address.

When you browse our site, we also automatically receive your computer's internet protocol (IP) address to provide us with information that helps us learn about your browser and operating system.

Email marketing (if applicable): With your permission, we may send you emails about our site, new products and other updates.

Consent

How do you get my consent?

When you provide us with personal information to complete a transaction, verify your credit card, or browse our website, you consent to our collecting it and using it for that specific reason only.

If we ask for your personal information for a secondary reason, like marketing, we will either ask you directly for your express consent, or provide you with an opportunity to say no.

How do I withdraw my consent?

At any time, you may withdraw your consent for us to contact you, for the continued collection, use or disclosure of your information, by contacting us at hello@givinggroup.com or mailing us at: The Giving Group, 2442 NW Market Street, Suite 575, Seattle, WA 98107.

Disclosure

We may disclose your personal information if we are required by law to do so or if you violate our Terms of Service.

Hosting

Our site is hosted on SquareSpace, MoonClerk and Stripe. They provide us with the online hosting services that allow us to sell our products and services to you. All data is securely stored on Stripe servers.

Third-Party Services

In general, the third-party providers used by us will only collect, use and disclose your information to the extent necessary to allow them to perform the services they provide to us.

However, certain third-party service providers, such as payment gateways and other payment transaction processors, have their own privacy policies in respect to the information we are required to provide to them for your purchase-related transactions.

For these providers, we recommend that you read their privacy policies so you can understand the manner in which your personal information will be handled by these providers.

In particular, remember that certain providers may be located in or have facilities that are located in a different jurisdiction than either you or us. So if you elect to proceed with a transaction that involves the services of a third-party service provider, then your information may become subject to the laws of the jurisdiction(s) in which that service provider or its facilities are located.

As an example, if you are located in Canada and your transaction is processed by a payment gateway located in the United States, then your personal information used in completing that transaction may be subject to disclosure under applicable provisions of the United States Code.

Once you leave our website or are redirected to a third-party website or application (including by clicking third party links on our site), you are no longer governed by this Privacy Policy or our website's Terms of Service.

Security

To protect your personal information, we take reasonable precautions and follow industry best practices to make sure confidential information is not lost, misused, inappropriately accessed, disclosed, altered or destroyed.

If you provide us with your credit card information, the information is encrypted through secure socket layer technology (SSL) and is typically not stored on our servers.

Cookies

Depending on how you're accessing our products, we may use "cookies" (a small text file sent by your computer each time you visit our website, unique to your account or your browser) or similar technologies to record log data. When we use cookies, we may use "session" cookies (that last until you close your browser) or "persistent" cookies (that last until you or your browser delete them). For example, we may use cookies to store your language preferences or other settings so you don't have to set them up every time you visit The Giving Group. Some of the cookies we use are associated with your account (including personal information about you, such as the email address you gave us), and other cookies are not.

Age of Consent

By using this site, you represent that you are the age of majority in your state or province of residence.

Changes to this Privacy Policy

We reserve the right to modify this privacy policy at any time, so please review it periodically. Changes and clarifications will take effect immediately upon their posting on the website.

If our site is acquired or merged with another company, your information may be transferred to the new owners so that we may continue to sell products to you.

Questions and Contact Information

If you would like to: access, correct, amend or delete any personal information we have about you, register a complaint, or simply want more information, contact us at hello@givinggroup.com